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ICJ Compliance Policy Performance Measurement Policy and Standards	Dated: October 27, 2014 Revised: November 21, 2019	

I. Mission

To provide objective information about State’s adherence to Commission rules, policies and procedures.

II. Objectives

The objectives of the performance measurement policy are to provide analyses and assessments of data and business processes, as well as examine management controls to assess data integrity, management of risk, and achievement of the Commission’s goals.

III. Scope

The scope of the policy is limited to State’s compliance with Commission rules, policies and procedures.

IV. Authority

- A. Article I of the Compact statute states the purpose of this compact, which includes, *“(K) monitor compliance with rules governing interstate movement of juveniles and initiate interventions to address and correct noncompliance.”*
- B. Article IV of the Compact statute states the powers and duties of the Interstate Commission, which include: *“(4.) To enforce compliance with the compact provisions, the rules promulgated by the Interstate Commission, and the by-laws, using all necessary and proper means, including but not limited to, the use of judicial process.”*
- C. Article VII (B.) (3.) of the Compact Statute states, *“The Interstate Commission, in the reasonable exercise of its discretion, shall enforce the provisions and rules of this compact using any or all means set forth in Article XI of this compact.”*

V. Access

The ICJ Compliance Committee and designated National Office staff are granted access to Compact records, files, and information. Member states are required to cooperate

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with the staff of the National Office in fulfilling their performance measurement functions and duties.

VI. Confidentiality

Information provided to the National Office or ICJ Compliance Committee shall be handled in a confidential manner. The Executive Director shall ensure that internal staff members are instructed in the handling and safeguarding of confidential information.

VII. Responsibility

- A. After each performance measure assessment, the National Office will provide a written report, which shall include any findings of noncompliance.
- B. The initial report shall be considered final, unless a State disputes any finding(s) of noncompliance by submitting a written response within 30 calendar days from the date of the report.
- C. The ICJ Compliance Committee or Committee Chair will review reports and written responses from states.
- D. When a State has submitted a written response, a revised report will be returned to the State with the State's written response incorporated as an addendum within 60 calendar days of issuance of the initial report. If the Committee determines performance measurement assessment score(s) should be amended based on a State's written response, the revised report will include such amendments.
- E. When a State fails to achieve a compliance rate of 70% or better on any standard, the State shall submit a corrective action plan. The corrective action plan is due within 30 calendar days of the issuance of the initial report, or if a written response is filed, within 90 calendar days of the issuance of the initial report.
- F. Corrective action strategies may include, but are not limited to, training provided through the State Compact Office or National Office. The written corrective action plan shall include:

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1. A problem statement, with reference to the relevant standard(s);
 2. A description of the desired outcome;
 3. The implementation start date;
 4. For each task, the plan must identify the person responsible, the stakeholders, resources, constraints, due date and the metrics used to measure success; and
 5. Signature of the Commissioner.
- G. A State shall submit written quarterly reports on a corrective action plan at least once per quarter until a final progress report is submitted.
- H. Upon completion of a corrective action plan, the State Compact Office shall submit a final progress report. The Compliance Committee shall review final reports and determine whether reassessment is required.
- I. If the report reveals areas of noncompliance that are not addressed through a corrective action plan, they will be addressed as outlined in the Commission’s Compliance Policies 01-2009 “Response to Allegations of Default” and 03-2009 “Dispute Resolution”.
- J. The ICJ Compliance Committee will establish the standards, determine the schedule, conduct periodic reviews of the procedures, and recommend changes as needed.
- K. National Office will maintain copies of all reports, including revised reports.
- L. The National Office will analyze the data for trends in both compliance and noncompliance.

VIII. Appendix: ICJ Performance Measurement Standards