

Performance Measurement Assessment Program



An explanation of the Commission's Performance Measurement Assessment (PMA) Program based on [ICJ Compliance Policy 2-2014: Performance Measurement Policy and Standards](#), updated August 2025. To learn more and access supportive resources, visit the Commission's [PMA Toolkit](#) web page.

Purpose

To promote a proactive approach to monitoring States' compliance with the Commission's rules and policies through providing dashboards, assessment reports, and technical support to address State-level concerns.



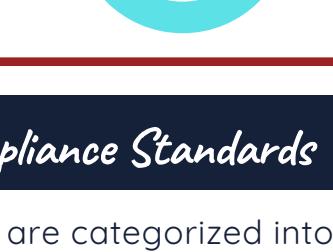
Policy

The policy outlines the procedures for compliance assessments, compliance rate expectations, reporting protocols, the Proactive Compliance Response Schedule, the Targeted Compliance Assistance program, and requirements for corrective action plans.



Compliance Rates

The compliance rate for all Compliance Standards is 90%, with the exception of Compliance Standard A-01 relating to home evaluation report submission, which is 85%. States are expected to meet these compliance rates.



Compliance Standards

The rule-based Compliance Standards are categorized into 2 Priorities: Safe & Successful Supervision and Effective Returns. View the [PMA Standards](#) on the Commission's website.



Assessments and Reports

States will receive a report from the National Office when a Compliance Standard falls below the compliance rate for a given quarter. Reports will indicate recommended and required action. States will also receive year-end reports.

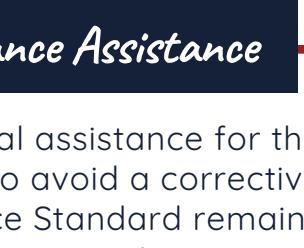


Proactive Compliance Response Schedule

The Proactive Compliance Response Schedule prescribes recommendations and requirements when States do not meet compliance rates for a standard for consecutive quarters.

Challenges to Reports

States can challenge assessment reports with 15 days of receipt by providing case evidence from UNITY. Decisions to amend reports are made and communicated within 15 days.



Targeted Compliance Assistance



Targeted Compliance Assistance is technical assistance for the purpose of correcting non-compliance to avoid a corrective action plan and is required when a Compliance Standard remains below the established rate for a third consecutive quarter.

Voluntary Response Plans

A Voluntary Response Plan is an action plan to address areas of non-compliance. States determine the format and content. No reports are required. It is recommended in the third consecutive quarter of non-compliance after Targeted Compliance Assistance.



Corrective Action Plans

Corrective action plans are documented strategies to correct root-causes of non-compliance and are required in a fourth consecutive quarter of non-compliance. States prepare their own plans, which include monthly reports and a final report.

