



PMA Report Sent to State When Standard is Below Rate

Challenge
Sent to
National
Office in 15
Calendar
Days?

Yes

Compliance
Committee/Chairperson
Reviews Challenge

Report
Amended?

Yes

Updated
Report Sent in
15 Calendar
Days

PERFORMANCE MEASUREMENT ASSESSMENT FLOWCHART

END

Final Progress
Reports

Monthly
Progress
Reports

Corrective Action Plan
Due within 30 Calendar Days of
Initial Report or Decision to
Amend Report

Further
Action
Required
(TCA or
CAP)?

Yes

**Targeted Compliance
Assistance** Due within 15
Business Days of Initial
Report or Decision to
Amend Report

No